

**To:** 'Jessica.blake@mail.house.gov'[Jessica.blake@mail.house.gov];  
'Claire.manatt@mail.house.gov'[Claire.manatt@mail.house.gov];  
'Eric.layer@mail.house.gov'[Eric.layer@mail.house.gov];  
'Mcgregor.Robert@mail.house.gov'[Mcgregor.Robert@mail.house.gov]  
**From:** Microsoft Outlook  
**Sent:** Fri 8/7/2015 5:23:38 PM  
**Subject:** Undeliverable: Gold Mine Spill Public Meeting  
Gold Mine Spill Public Meeting



Your message couldn't be delivered to multiple recipients.

## Security or policy settings at mail.house.gov have rejected your message

Vela.Austin

Office 365

mail.house.gov

Sender

Action Required

Sender not permitted

### Couldn't deliver to the following recipients:

Jessica.blake@mail.house.gov, Claire.manatt@mail.house.gov,  
Eric.layer@mail.house.gov, Mcgregor.Robert@mail.house.gov

### How to Fix It

Contact the recipient (by phone or instant messaging, for example) and tell them to ask their email admin to add you to their allow list.

If the problem continues, forward this message to your email admin.

Was this helpful? [Send feedback](#).

### More Info for Email Admins

This error occurs when the email system of the recipient's domain has security or policy settings that reject the sender's message. However, we were unable to determine the specific setting that's causing this.

To fix the issue, contact the email admin at the recipient domain and ask them to add the sender's email address to their allow list, or to relax the setting that's causing the rejection.

If you get this error when sending to recipients who are not hosted by Office 365 it's possible one or more of the sending IP addresses used by Office 365 has been placed on a block list or that the message appears to the recipient domain as malicious or as spam. Examine the "Reported error" in the **Error Details** section below to help determine the cause. If you determine that it's because Office 365 was placed on a block list, you can open a Service Request with Microsoft Support for assistance (choose Mail Protection -> Message was blocked as spam).

For more information, see [Error code 5.7.1 in Exchange Online and Office 365](#).

## Original Message Details

**Created Date:** 8/7/2015 5:23:34 PM  
**Sender Address:** Vela.Austin@epa.gov  
**Recipient Address:** Jessica.blake@mail.house.gov,  
Claire.manatt@mail.house.gov, . . .  
**Subject:** Gold Mine Spill Public Meeting

## Error Details

**Reported error:** 550 5.7.1 Unable to deliver to  
<Jessica.blake@mail.house.gov>  
**DSN generated by:** SN1PR09MB0752.namprd09.prod.outlook.com  
**Remote server:** Grus.house.gov

## Message Hops

HOP	TIME (UTC)	FROM	TO	WITH	RELAY TIME
1	8/7/2015 5:23:34 PM	SN1PR09MB0749.namprd09.prod.outlook.com	SN1PR09MB0749.namprd09.prod.outlook.com	*	
2	8/7/2015 5:23:35 PM	SN1PR09MB0749.namprd09.prod.outlook.com	SN1PR09MB0752.namprd09.prod.outlook.com	Microsoft.com SMTP Server (TLS)	1 sec

## Original Message Headers

Received: from SN1PR09MB0749.namprd09.prod.outlook.com (10.162.2.22) by SN1PR09MB0752.namprd09.prod.outlook.com (10.162.2.25) with Microsoft SMTP Server (TLS) id 15.1.225.19; Fri, 7 Aug 2015 17:23:35 +0000  
Received: from SN1PR09MB0749.namprd09.prod.outlook.com ([10.162.2.22]) by SN1PR09MB0749.namprd09.prod.outlook.com ([10.162.2.22]) with mapi id 15.01.0225.018; Fri, 7 Aug 2015 17:23:34 +0000  
From: "Vela, Austin" <Vela.Austin@epa.gov>  
Subject: Gold Mine Spill Public Meeting  
Thread-Topic: Gold Mine Spill Public Meeting  
Thread-Index: AdDRNceUL51WGTXMQum8GipPteL6Mg==  
Date: Fri, 7 Aug 2015 17:23:34 +0000  
Message-ID:  
<SN1PR09MB0749DB2AEEA5FA2109C644CAFA730@SN1PR09MB0749.namprd09.prod.outlook.com>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach: yes  
X-MS-TNEF-Correlator:  
authentication-results: spf=none (sender IP is )  
smtp.mailfrom=Vela.Austin@epa.gov;  
x-originating-ip: [134.67.6.11]  
x-microsoft-exchange-diagnostics:  
1;SN1PR09MB0752;5:2WFtG8TLxDQ+tS8SvpkN6Ke/wqUvM4BvzkeZ/O8kR25jc0AppE92mOX/n3iv13H8di/5FJmc  
x-microsoft-antispam: UriScan:;BCL:0;PCL:0;RULEID:;SRVR:SN1PR09MB0752;

x-microsoft-antispam-prvs:  
<SN1PR09MB0752917253B528B3A8179598FA730@SN1PR09MB0752.namprd09.prod.outlook.com>  
x-exchange-antispam-report-test: UriScan:(108003899814671);  
x-exchange-antispam-report-cfa-test:  
BCL:0;PCL:0;RULEID:(601004)(5005006)(3002001);SRVR:SN1PR09MB0752;BCL:0;PCL:0;RULEID:;SRVR:  
x-forefront-prvs: 066153096A  
x-forefront-antispam-report:  
SFV:NSPM;SFS:(10019020)(189002)(377454003)(199003)(881003)(19580395003)(54356999)(10141600  
received-spf: None (protection.outlook.com: epa.gov does not designate  
permitted sender hosts)  
Content-Type: multipart/related;  
boundary=\_005\_SN1PR09MB0749DB2AEEA5FA2109C644CAF A730SN1PR09MB0749namp\_";  
type="multipart/alternative"  
MIME-Version: 1.0  
X-OriginatorOrg: epa.gov  
X-MS-Exchange-CrossTenant-originalarrivaltime: 07 Aug 2015 17:23:34.8064  
(UTC)  
X-MS-Exchange-CrossTenant-fromentityheader: Hosted  
X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7  
X-MS-Exchange-Transport-CrossTenantHeadersStamped: SN1PR09MB0752